Client Satisfaction Survey

Tim Foster Consulting is very interested in knowing what you think of our work. Your input will help guide changes to improve company performance:

Service Received:

□ Employment Services □ Consultation/TA □ Training/Conference

How did you hear about Tim Foster Consulting?

□ Personal Referral □ Agency Referral □ Other

Please Explain:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please rate your level of satisfaction with Tim Foster Consulting:

☹Not Satisfied🡪😐🡪Very Satisfied ☺

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| *How Satisfied Are You that…* | 1 | 2 | 3 | 4 | 5 |
| you were treated with honesty and respect by Tim Foster Consulting |  |  |  |  |  |
| you were listened to during the process |  |  |  |  |  |
| you knew what Tim Foster Consulting was doing on your behalf |  |  |  |  |  |
| your employment skills have increased |  |  |  |  |  |
| you learned something you didn’t know before |  |  |  |  |  |
| you are closer to achieving your goals |  |  |  |  |  |
| you have an employment plan for your future |  |  |  |  |  |
| you have hope for the future |  |  |  |  |  |
| What is your overall level of satisfaction with Tim Foster Consulting? |  |  |  |  |  |

EXPLANATION SPACE: (REMEMBER TO INSERT FIELD)

1. How long did you work with Tim Foster Consulting?
2. How often did you meet with a representative from Tim Foster Consulting?
3. Compared to alternative services you may have experienced in the past, how do you compare the service of Tim Foster Consulting?
4. Do you plan to continue to use Tim Foster Consulting?
5. Would you recommend Tim Foster Consulting to family and friends?

1. What could we do to increase your level of satisfaction?
2. Additional Comments: